



RCIS Online Payments for Producers

Convenient way to pay

With this new service, we're giving RCIS policyholders an online payment solution that's convenient and easy to use.

RCIS Online Payments

Now RCIS policyholders can opt to pay their crop insurance bills online, via Automated Clearing House (ACH).

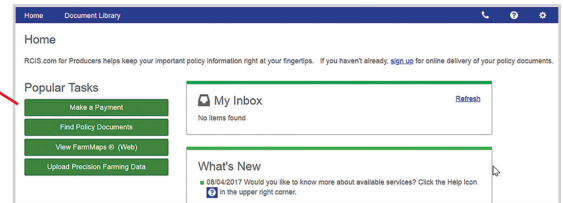
Features include:

- Another option for policyholders to pay bills that will be more convenient
- Available 24/7
- Payments post within two business days – critical as termination date approaches to retain eligibility for crop insurance
- Compliant with NACHA – The Electronic Payments Association

Two ways to access the service

Look for payment buttons here:

- RCIS.com
- RCIS.com for Producers (producer portal)



Better customer service for RCIS policyholders

RCIS is committed to continual service and technology advancements. We listen to our agents to understand what they need to better serve our shared customers.

Offering **Online Payments for Producers** is one way we're improving customer service.

Here's another: RCIS has enhanced its claims service by introducing the **Claims Completion Process** and the use of the **DocuSign®** service.

- An experienced team of adjusters completes time-consuming aspects of data entry for claims.
- They finalize the claims and obtain policyholder signatures – tasks that had previously been completed by the Field Claims team.
- The combined work of Field Claims adjusters and the Claims Completion Process team using DocuSign® helps speed up the claims process.
- DocuSign® enables policyholders to transact their claims, any time, anywhere, on any device – digitally and securely. Only a web browser and email are needed.



Take advantage of RCIS' efficiency tools. Save time. Access any time, anywhere.

We grow stronger every day — togetherSM

